

# Our **Total** Flight Support

Our total flight support covers everything from routine aircraft ground handling to VIP handling, preparation of government-required airline aviation security programs, and obtaining of flight permits / clearance to ensure your aviation business in Japan is successful, robust and efficient.



## ➤ Aircraft Ground Handling Services

### ➤ Basic Services

- ❖ CIQ Assistance for Passengers & Crew
- ❖ CIQ Notifications and Advance Coordination
- ❖ Crew Baggage Handling
- ❖ Crew Escorting & Assisting
- ❖ Crew Flight Package Print & Delivery
- ❖ Marshalling
- ❖ Passenger Services & Baggage Handling
- ❖ Passenger Escorting & Assisting

- ❖ Push Back & Towing of Aircraft (GLF4-6 / F900 / FA7X / GLEX / GL5T etc.)
- ❖ Provision of Weather Data (Significant Weather Chart / WINTEM) Print & Delivery
- ❖ Wheel Chocks & Safety Cones
- ❖ Wing Walker

### ➤ Add-On Services

- ❖ Air Conditioning Unit (ACU)
- ❖ Air Starter Unit (ASU)
- ❖ Aircraft Detailing and Cleaning (NRT)
  - Cleaning
    - Exterior Wash
    - Interior Cleaning
    - Leather Seat Cleaning
- ❖ Aircraft Exterior Cleaning (NRT & HND)
- ❖ Aircraft Hangar (NRT & HND)
- ❖ Aircraft Maintenance Support
- ❖ Aircraft Security Guard (Select Airports)
- ❖ Aircraft Towing
- ❖ Belt Loader
- ❖ Cabin Cleaning
- ❖ Catering Delivery (with customs clearance to the aircraft)
- ❖ Crew Lounge with office facilities and refreshments (Select Airports)
- ❖ Crew Shore Pass Issuance (Crew Visa on Arrival)
- ❖ De-Icing & Anti-Icing (Type 1 and Type 4 Fluids)

- ❖ Flight Plan Filing
- ❖ Flight Permit Applications
- ❖ Flight Supervision/Turnaround Coordinator (English/Russian/Chinese/German/Korean)
- ❖ Garbage Disposal
- ❖ Ground Power Unit (GPU)
- ❖ Hotel Catering Arrangement / Pick-Up
- ❖ Ladder (3.5m)
- ❖ Lavatory Service
- ❖ Passenger Security Guard (Select Airports)
- ❖ Passenger Service Agent for Special / Ad-hoc Services
- ❖ Passenger Stairs
- ❖ Potable Water Service
- ❖ Ramp Transportation by Large Bus
- ❖ Ramp Transportation for Crew by Luxury Vehicle (Mercedes V-Class)
- ❖ Ramp Transportation for Passengers by Supremum, Luxury and Premium Vehicle (Mercedes S-Class & V-Class)
- ❖ Slot / Spot Applications

- Flight Permit & Clearance Applications
- Government required aviation security program preparation & management
- Jet Fuel Sales
- Aircraft Charters
- Air Cargo Sales
- Passenger & Cargo Tariff Filing
- Ticket Sales Platform Arrangement & Reporting
- Hotel & Ground Transportation Arrangements
- VIP Services
- Catering from Premium Hotels
- Sightseeing Tour Arrangements



## Why Choose IAJ?

“Experienced, Diversified, Customer-Oriented and Cost-Effective”

- ✓ More than 18 Years of Experience in the Aviation Industry
- ✓ Scale of Operations
- ✓ Diversified Businesses and Extended Capabilities
- ✓ Existing, Competitive Contracts with Leading Airport Operators and Vendors
- ✓ High Quality and Client-Centered, Result-Driven Services
- ✓ Professionally Trained (IATA, JCAB)
- ✓ Qualified Team Members (IATA Diploma and Certificates, JCAB Certificates, JASDF Dispatcher, Aeronautical Radio Operator License, Ground Radio Operator License)

